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Ms. Diana Barry, Cluster Manager To:

Job Service Field Office

Date:

June 16, 2008

File No.:

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From:

Ernesto Magaña

**Employment Development Department** 

Subject:

MONITOR ADVOCATE OFFICE ON-SITE ANNUAL REVIEW

PROGRAM YEAR 2007-2008

OROVILLE JOB SERVICE FIELD OFFICE

FINAL MONITORING REPORT

This Final Monitoring Report summarizes the California Monitor Advocate Office's (MAO) results of the Migrant and Seasonal Farmworkers (MSFWs) on-site annual review of the Oroville Job Service (JS) Field Office (FO). Ms. Rosemary Avila Associate Monitor Advocates, conducted this annual review from April 14, 2008 through April 16, 2008. We focused our annual on-site review on the full range of employment services, benefits, and protections, including the full range of job and training referral services, counseling, and testing provided to MSFWs.

The MAO conducted this annual on-site review under the authority of all related Federal Regulation, including Title 20 of the Code of Federal Regulation (CFR), Chapter V, Parts 651, 653, and 658, applicable State laws, and Employment Development Department (EDD) JS policies and procedures. Specifically, Title 20 CFR, Part 653.108, requires the MAO to perform ongoing reviews of services provided by the EDD to MSFWs.

We collected information for this report by examining the Oroville JS FO's provision of services, job information sharing, job application taking process, outreach program operation, data collection, agricultural clearance order activity, and JS complaint system. Additionally, we interviewed Oroville JS FO's management and staff.

The MAO points out that EDD moved out of the Chico/Oroville One-Stop Center several years ago. Since then, local EDD JS FO management has been trying to execute a Memorandum of Understanding (MOU) to formalize the referral process between EDD and the One-Stop partners. However, the Local Workforce Investment Area Director has refused to formalize such referral process partnership through an MOU. Although an MOU does not exist, the MAO validated that there is a referral process and referrals are taking place between the local EDD JS FO and the One-Stop Center.

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We issued a draft report on May 16, 2008, and provided you 14 days to submit your response to the MAO. Because no response was received by May 30, 2008, we are releasing this report as the final report.

Please extend our appreciation to your staff for their cooperation and assistance during our review. If you have any questions, please contact Ms. Rosemary Avila at (916) 651-9460.

Sincerely,

ERNESTO MAGAÑA, Chief Monitor Advocate Office

cc: Diane Ferrari, Division Chief Terri Thompson, Acting Regional Manager